

# Terms and Conditions of Usage

---

**TERMS AND CONDITIONS.** Upon breaking the seal attached to the installed GenerLink™, you expressly agree that usage is restricted and subject to the following terms and conditions (“Terms and Conditions”).

**INSTALLATION AND CARE OF PROPERTY.** The GenerLink™ unit must be installed by an Approved Installer and may not be removed or modified by anyone other than an Approved Installer. An Approved Installer is defined as a licensed electrician or a technician approved by your local electric utility (“Utility”). As a user of GenerLink™, you further agree to follow the GenerLink™ Start-Up Procedure provided in the Operating Manual, incorporated herein by reference. At all times, the GenerLink™ unit shall be used solely for the purpose intended, in accordance with the Instructions and “Safety Tips,” contained in this Operating Manual, incorporated herein by reference. You understand that any installation, removal, or modification by anyone other than an Approved Installer is dangerous and is expressly prohibited under the terms of this agreement.

**DELIVERY AND ACCEPTANCE OF PROPERTY.** Within Thirty (30) days of its installation, you are required to test the GenerLink™ unit with a generator. Written notice of any defects or concerns with the operation of the GenerLink™ unit must be received within Forty-Five (45) days from the installation date of the GenerLink™ unit by Global Power Products at 2160 Breckinridge Blvd., Bldg 100 – Ste 125, Lawrenceville, GA 30043 specifying any defects, or it shall be conclusively presumed that you have accepted the GenerLink™ unit and found it to be in good operating condition and repair. This provision shall not be applicable to latent defects of which you could not reasonably be aware.

**SAFETY.** You understand and agree that once the GenerLink™ unit is installed, it is the only safe and allowable method for connecting a generator to your home. You grant the Utility the right to enter the site where the GenerLink™ unit is installed, to temporarily disconnect the generator, and to physically “lock out” the GenerLink™ unit at any time if the Utility determines that a potential hazard exists and that such temporary action is necessary to protect the Utility’s electric system, its customers, and/or its employees.

**INSPECTION, REMOVAL AND REPAIR.** You acknowledge that the GenerLink™ unit shall not be removed or removal by anyone other than an Approved Installer. If the GenerLink™ unit requires inspection, removal, repair, or replacement, immediately contact an Approved Installer to request that the GenerLink™ unit be removed. Contact Global Power Products at 2160 Breckinridge Blvd., Bldg 100 – Ste 125, Lawrenceville, GA 30043, or call at 800.886.3837 to receive instructions on how to have the GenerLink™ unit repaired and/or replaced.

**CLAIMS AND EXPENSES.** You expressly agree to hold the Utility, the Authorized GenerLink™ Reseller, and Global Power Products harmless from any and all claims, costs, expenses, damages, and liabilities, including reasonable attorney’s fees, resulting from, or alleged to be caused by, directly or indirectly, use, operation, or failure of the GenerLink™ unit.

**TERMS TO BE EXCLUSIVE.** You acknowledge that the Terms and Conditions constitute the final and entire agreement regarding the use and purchase of the GenerLink™ device.

**GOVERNING LAW.** It is expressly understood and agreed that the Terms and Conditions are to be interpreted according to the laws of the Georgia.

Copyright © 2023 by Global Power Products. All rights reserved  
No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or by an information storage or retrieval system without the prior written permission of Global Power Products unless such copying is expressly permitted by federal copyright law.

Address inquiries to:  
Global Power Products  
2160 Breckinridge Blvd.  
Bldg 100 – Ste 125  
Lawrenceville, GA 30043